

SUVASHISH CHAKRABORTY

Product Manager

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PROFESSIONAL SUMMARY

Product Manager with 6+ years of experience in SaaS product innovation, automation, and data-driven decision making across fin-tech, ed-tech, and humanitarian sectors. Proven track record leading cross-functional teams of up to 20 people, shipping products across 7+ countries, and delivering real impact: 40%+ workflow efficiency gains and 35% user engagement increases. Skilled in Agile (Scrum/Kanban), product road-mapping, OKRs, PRDs, and stakeholder management. Combines technical depth (SQL, Python, Azure, n8n) with strategic product thinking to ship user-centered solutions on time and within budget.

SKILLS

Product & Strategy: Product Roadmap | Go-to-Market (GTM) | Product Discovery | PRDs | User Stories | OKRs | KPIs | A/B Testing | Stakeholder Management | Product-Led Growth (PLG) | Competitive Analysis

Technical: SQL | Microsoft SQL Server | Azure | Python | Java | Firebase | n8n Automation | API Integration | Data Analytics

Tools & Platforms: Jira | ClickUp | Figma | Confluence | Intercom | CleverTap | Pendo | Google Analytics | Power BI | Google Workspace | Microsoft Suite

Methodologies: Agile | Scrum | Kanban | Sprint Planning | Backlog Refinement | Cross-functional Collaboration | Risk Assessment | Release Management

PROFESSIONAL EXPERIENCE

Product Manager II | Next Ventures

April 2025 – Present

- Manage a 20-person cross-functional team to ship automation, insights, and SaaS product features across FundedNext and FundedNext Futures fintech platforms.
- Created an end-to-end automation agent using n8n that creates tasks and auto-syncs with project management tools (ClickUp, Jira), improving workflow efficiency by 40%+.
- Defined PRDs and ran product discovery for the notification feature across FundedNext CFD and Futures, increasing user engagement by 35% among 10,000+ active traders.
- Set up OKR framework and KPI dashboards for the product team, enabling data-driven decision making and aligning cross-functional priorities with business objectives.

Business Analyst | Save the Children International (TechHub)

July 2022 – March 2025

- Managed 15-person cross-functional teams to deliver 6+ global IT solutions, including Learning Tree LMS, Education Cannot Wait (ECW) LMS, OnDesk enterprise platform, and Handicap Job Portal, across 7 countries.
- Worked with international stakeholders to gather requirements, define product goals, write user stories, and deliver user-centered systems using Agile (Kanban) practices in Jira.
- Grew educational access to 2,000+ students across 5 countries through the ECW LMS, with 35% improvement in user engagement and learning module completion rates.
- Owned the OnDesk mobile enterprise app covering leave requests, travel bookings, ICT asset management, and AI voice chat for real-time employee support.

Business Operations Analyst | Loosely Coupled Technologies

November 2019 – November 2021

- Managed data integrations and software design processes across multiple client projects, optimizing infrastructure and reducing operational costs by 15%.
- Queried and analyzed data using Microsoft SQL Server on Azure, delivering actionable business insights to stakeholders through dashboards and reports.
- Authored detailed user manuals and onboarding documentation, reducing support tickets by 20% through improved self-service resources.

Software Developer | Loosely Coupled Technologies

August 2019 – November 2019

- Built and deployed software solutions for telecom clients including Robi and Grameenphone, serving millions of end users across Bangladesh.
- Developed a weather prediction application for the Bangladesh Meteorological Department to forecast street-level traffic patterns using real-time data feeds.

KEY PROJECTS

FundedNext Platform Evolution | Next Ventures

2025 – Present

- Running the full dashboard revamp for global prop-trading platform, modernizing UI/UX to reduce customer pain points during KYC verification and Rewards (payout) flows.
- Redesigned the 2FA flow with tiered enforcement: removed forced 2FA for free users (cutting onboarding friction) while enforcing it for paid users post-KYC, resolving 18.5% of support tickets.
- Introduced Risk Cards to Account Overview, giving traders real-time visibility into risk exposure and trading behavior repercussions.
- Created FNHunt, a gamified coupon-code hunt embedded in the FAQ that increased FAQ engagement and plan purchases through single-use discoverable codes.

Education Cannot Wait LMS | Save the Children

2022 – 2025

- Coordinated a cross-functional team to develop an LMS that improved educational access for 2,000+ students across 5 countries, achieving 35% engagement increase through stakeholder-aligned features and tight vendor integration.

OnDesk Mobile Enterprise App | Save the Children

2024 – 2025

- Owned the mobile-first enterprise solution for employee services (leave, travel, ICT assets, ticketing) with AI voice chat for automated support and real-time assistance.

Learning Tree LMS | Save the Children

2022 – 2023

- Shipped a multi-country LMS across Guatemala, Colombia, Ukraine, Poland, and Pakistan, reaching 1,200+ children with 30% engagement increase in early adoption.

Cholo Shikhi Khelar Chholey LMS | Save the Children

2023

- Built LMS for 14 RMG sectors in Bangladesh enhancing family education; pilot reached 500+ families with positive usability feedback.

SEAL Initiative Portal | Centre for Child Rights and Business

2022 – 2023

- Designed and launched a compliance monitoring portal for child rights in the tea industry, integrating multi-company data for real-time adherence tracking and accountability.

EDUCATION

Bachelor of Science, Major in Computer Science | Monash University Malaysia

July 2015 – July 2019

- Specialization in Data Science. IT Subcommittee Member (MUSA); Led Communication and Sponsorship for Shell Eco-Marathon; First Bangladesh Country Representative (MUISS).

CERTIFICATIONS

Product Analytics Certification, Pendo and Mind the Product

January 2025

Product-Led Certification, Pendo and Mind the Product

February 2025

LANGUAGES

English: C2 (Proficient) | Bengali: C2 (Native)